Improving safety and quality of care for older hospitalised patients
A mixed methods approach focusing on delirium and e-learning

Lotte van de Steeg
The research presented in this thesis was conducted at NIVEL, Netherlands Institute for Health Services Research, Utrecht, the Netherlands and EMGO+, EMGO Institute for Health and Care Research, Amsterdam, the Netherlands.

NIVEL participates in the Netherlands School of Primary Care Research (CaRe), which is acknowledged by the Royal Netherlands Academy of Arts and Sciences (KNAW).

Financial support for the studies in this thesis was provided by the Dutch Ministry of Health, Welfare and Sport.

ISBN: 978-94-6122-403-3

© 2016 NIVEL, Postbus 1568, 3500 BN Utrecht, the Netherlands

http://www.nivel.nl
nivel@nivel.nl
Telephone: +3130 2729 700
Fax: +3130 2729 729

Cover image: Still Life with Flowers in a Glass Vase by Jan Davidsz. de Heem. Courtesy of the Rijksmuseum.

Cover design: Drukkerij aan de Vecht
Lay out: Doortje Saya
Printing: Drukkerij aan de Vecht

All rights reserved. No part of this publication may be reproduced, stored in a retrieval system or transmitted, in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, without the prior written permission of NIVEL. Exceptions are allowed in respect of any fair dealing for the purpose of research, private study or review.
Improving safety and quality of care for older hospitalised patients
A mixed methods approach focusing on delirium and e-learning

ACADEMISCH PROEFSCHRIFT

ter verkrijging van de graad Doctor aan
de Vrije Universiteit Amsterdam,
op gezag van de rector magnificus
prof.dr. V. Subramaniam,
in het openbaar te verdedigen
ten overstaan van de promotiecommissie
van de Faculteit der Geneeskunde
op vrijdag 28 oktober 2016 om 9.45 uur
in de aula van de universiteit,
De Boelelaan 1105

door
Lotte van de Steeg
geboren te Amersfoort
promotor: prof.dr. C. Wagner

copromotor: dr. M. Langelaan