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### Research background & approach

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<td>In part I the background &amp; approach are provided. Business &amp; IT alignment and IT outsourcing are defined. The structure of this dissertation is provided.</td>
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<th>Part II: Research design</th>
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<td>In Part II the chosen research design is described more thoroughly. Secondly the literature research is described as well as the data gathering for field research.</td>
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### Literature research

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<td>In Part III the six determining components for Business &amp; IT alignment are described. These are: communication, competency / value measurement, governance, partnership, scope &amp; architecture and skills.</td>
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<td>In Part IV the characteristics of IT outsourcing: type of relationship, scope organisational, scope functional, vendor construction, governance, experience, contract, project management, service (level) management and transition result with regard to IT outsourcing are described.</td>
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<td>In Part V the considerations regarding the approach of measuring the level of BIAS are described as well as the findings of literature and field research of ITO factors and their influence on BIA. In this part the identification, selection and measuring methodology is described as well.</td>
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<td>The investigated contingency factors (industry, size of organisation, geographical area, role respondent, business &amp; IT proposition and the people &amp; culture factors) which possibly influence the level of BIA and/or BIAS are identified and described in Part VI. In this part the identification and measuring methodology is also described.</td>
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Field research / detailed results

Part VII: Detailed Results
Part VII describes the detailed field research results. The survey, short survey and the case studies of the participating organisations, are described.

Consolidated results & analysis

Part VIII: Consolidated results
In part VIII the survey, short survey and case results are consolidated. The consolidated results are analysed and described.

Part IX: Analysis and interpretation
In part IX the answers to the main questions are provided, contributions to science and businesses are described and the hypothesis is tested.

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